



Cass County 9-1-1

ROBIN TIEMAN

Director

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Executive Director (c/o Chandra)
APCO International
Office of Government Affairs
1426 Prince Street
Alexandria, VA 22314

July 9, 2009

Dear Mr. Rice;

I am interested in serving as a North Central Regional Representative on the Board of Directors and feel my qualifications meet the needs of this position. My experience with APCO Committees has prepared me for a more involved role in the workings of APCO.

As Chair of the Constitution and Bylaws Committee, my committee worked with the SGI Task Force to construct the proposed Bylaws and Policy Manual changes that will be presented to the Executive Council and Membership Quorum at the 75th Annual Conference. I am a member of the Call Center Standards Committee and DACUM Subcommittee, which conducted Occupational Analysis's to support Project 33. This committee met for a five-day workshop to write the revised Project 33 Standard.

In 2005, I participated on two Steering Committees established by President Greg Ballentine. The first Committee worked with Trinity Workplace Learning and FETN/LETN creating three videos that are currently sold on the APCO website: AMBER Alerts, Answering Suicidal Calls, and TTY – Call Recognition and Processing.

The second Steering Committee that I was involved with laid the groundwork for the RPL program. In 2005, the APCO Leadership Program committee worked with Jacksonville State University to create a master's program. This committee work laid the foundation for the current RPL program. I am currently enrolled in the APCO RPL program.

In 2008, I served as Conference Chair for the 74th Annual Conference in Kansas City, Missouri. I have served on the Institute Advisory Committee and currently serve on the Management Committee.

My participation in these committees and leadership in these initiatives have made me uniquely qualified for this position on the Board of Directors.

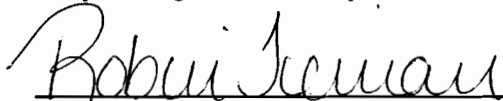
Sincerely,

Robin Tieman
Cass County 9-1-1 Director
Missouri Executive Council Representative

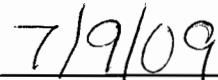
APPENDIX I
EXPECTATIONS OF SERVICE TO THE APCO BOARD OF DIRECTORS

I, the undersigned, as a Regional Representative to the APCO Board of Directors will:

1. Secure the written approval of my employer (see Appendix II) to enable me to faithfully discharge my responsibilities [Note: This requirement is waived for a retired member.];
2. Commit to carry out my full term of service and participate in all scheduled meetings, either in person or by teleconference;
3. Schedule routine teleconferences to discuss concerns/issues with individual Chapter representatives in my Region;
4. Develop a communications strategy to solicit the views of the Chapters in my Region prior to Board meetings and to push information back out to the Chapters following Board action;
5. Give strong deference to each and every Chapter of my Region as the conduit on the Board to all Chapters in my Region, not just my own, and represent those Chapters and their issues as appropriate; and in concert with what is best for APCO International;
6. Be intellectually flexible enough to take a stand for my Region during deliberations, but ultimately support the consensus of the Board so as not to undermine the Association's position or create needless confusion;
7. Pay special heed to carry forward the concerns of individual Chapters in my Region that convey a disparate impact over a matter before the Board;
8. Review all supporting documents in advance so as to be well informed and actively engaged in Board meetings;
9. Handle sensitive issues/discussions as confidential and/or proprietary to not violate the Board's trust; and
10. Be a fully active and engaged participant of the Board of Directors and so committed as to assert that more than one unexcused absence from a scheduled Board meeting during the year is grounds for my removal.



Signature of Nominee



Date

APPENDIX II
EMPLOYER'S CONCURRENCE OF CANDIDACY
Regional Representative to the APCO Board of Directors
[Note: This requirement is waived for a retired member.]

Robin Tieman has discussed the desire to seek election as Regional Representative to the Board of Directors of the Association of Public-Safety Communications Officials-International, Inc. (APCO). During our discussion, we reviewed the Expectations of Service and understand the support the employer may be required to provide from time to time to support this candidate's effective service as a Regional Representative to the APCO Board of Directors.

As the candidate's employer, I recognize the mutual benefits of service to one's profession and pledge my support of the candidate's Board service, which may include, but may not be limited to, the following:

1. Service for typically a two-year term with the option for one renewal term.
2. Attendance at minimally four meetings per fiscal year of typically one day's duration for which two or more may require out-of-state travel that is fully reimbursable by APCO. Such meetings are typically scheduled months in advance, though special meetings may be called on shorter notice. The opportunity to participate in any meeting by web conference or through toll-free phone access will always be an option, though when scheduled as a face-to-face gathering, attendance at the meeting in person is preferable.
3. Investment of modest amounts of time on an ongoing basis to stay current with APCO activities and to communicate with representatives of APCO chapters in the region.
4. Access to email, telephone, facsimile, mail and Internet services at the workplace during normal work hours with APCO prepared to reimburse any use for Association business as needed.
5. Access to an e-mail account during normal work hours that allows for incoming messages with attachments to be delivered to the candidate individually.
6. During Board deliberations, the candidate is obliged to put the professional interests of APCO first and represent all chapters of the region equally well and to show appropriate loyalty and fidelity to decisions arrived at by the Board without regard to employer views or interests.
7. Notwithstanding the commitments noted above, APCO understands that certain responsibilities of the candidate to his/her employer may need to take precedence and APCO will provide reasonable assistance in supporting such arrangements.

I hereby agree to provide the above support of my employee if elected to serve as a member of the Board of Directors of the Association of Public-Safety Communications Officials-International, Inc.

SIGNED: Gary M. Mallory DATE: 7/9/09
PRINTED NAME OF SUPERVISOR: Gary M. Mallory, Presiding Commissioner
EMPLOYER NAME: Cass County Missouri